



SMS International Shore Operations



The SMS Group Ltd. is a Maltese family business which started in the 1860s with offices in Malta's capital, Valletta, located only 300 feet away from the city's Grand Harbour.

In 1996, the group set up a separate company, SMS International Shore Operations Ltd., to cater for various operations related to servicing cruise vessels. This entity, based in the UK, was the group's first expansion outside of Malta and was swiftly followed by further growth into Italy, where the group established itself in Civitavecchia, the port for Rome, and onwards into Copenhagen, Denmark and Amsterdam and Rotterdam in The Netherlands.

Buoyed by a continuous flow of unsolicited commendations and references for our professional approach and eye for detail, in 2011 SMS ventured beyond the Atlantic and set up its headquarters for SMS International Shore Operations at the "Cruise Capital of the World", PortMiami, Florida.

In the United Kingdom, SMS International Shore Operations is the chosen ground handler for the following cruise lines: Norwegian Cruise Line, Disney Cruise Line, Holland America Line, MSC Cruises, Oceania Cruises, Princess Cruises, Regent Seven Seas Cruises, Seabourn and Virgin Voyages.

Why Us?

Top 5 Reasons to Choose Us

1. Family owned & operated
2. Over 60 years of dedicated cruise experience
3. 100 % client focused at all levels of the organisation
4. Dedicated experienced management in every destination
5. SMS-ISO are constantly training & evaluating all of our staff to ensure they are always at the forefront of new industry initiatives and developments

Services

Passenger Logistics + Transportation
Port Agency
Shore Excursions & Land Programs

Contacts

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