



Port agency

## VertomCory

## Global Maritime Solutions



VertomCory is a global port agency with diverse local knowledge and expertise that matches the demands of today's shipping industry. Our versatile portfolio covers everything your vessel needs, from port call management and husbandry to logistics and worldwide hub services.

Renowned for going the extra mile, VertomCory provides you with professional expertise and 24/7 support through its 80+ offices, positioned across Europe, UK, USA, and Asia Pacific. Relied on by vessel owners, charterers, technical managers, receivers, and other shipping agencies for remote support - whenever

they need it.

Your trusted partner for global maritime solutions – wherever you need us.



## European Cruise Service UK



European Cruise Service UK Ltd is trusted and experienced shore excursion operator and ground handler providing quality services to the cruise industry throughout the UK and Ireland.



Our Shore Excursion Managers have the experience and network to support you in providing amazing experiences to your guests. Go further with a partner backed by dedicated & skilled people.

Our Shorex teams work tirelessly to plan, coordinate and follow-up, enabling you to maximise sales and provide value to your guests. Their skills, knowledge and network give you market-leading performance and insight across Northern Europe. Your Shorex contact within ECS UK will ensure that your guests get the most out of each destination. We are very happy knowing that so many guests have enjoyed enriching and memorable experiences through us!

Our main team is based in Leith, Edinburgh but we provide full services in Scotland, England, Wales and Ireland.



The Duchess Experience, Knowsley Hall, Liverpool

## Akorn Destination Management

### Curating a new era in Luxury Shore Excursions



From our European offices based in the UK, Italy and Spain, we offer private shore excursions for cruise line guests in over 50 ports across Europe. This allows guests to travel in the privacy of their own party,

but also to customise their tour to suit their individual interests. Time is a precious commodity for our cruise line guests who may only dock in each port for a day at a time and we recognise that, though time may be short, our guests still seek authentic and unique experiences that expands their appreciation of their chosen destination.

Covering an expansive range of destinations across England, Scotland, Wales and Northern Ireland, we are proud to offer a wide selection of exceptional pre and post cruise experiences within each destination. In 2023, Akorn, part of Abercrombie & Kent, entered the UK shore excursion world, curating a new era in luxury cruise expeditions.

## Haskoning

More information coming soon – please check back!



Artania in Scotland

## Inchcape Shipping Services



## Connect to a smoother, smarter

Established in 1847 and headquartered in London, UK, Inchcape Shipping Services is the world's leading cruise industry Port Agency, typically handling over 10,000+ cruise ship calls a year globally, serving virtually every cruise line on the planet. Inchcape's unique global network spans across 800+ cruise ports, with the support of our valued Business Partners.

The highly cruise experienced, and insightful Inchcape UK team offer complete coverage throughout the British Isles and Ireland, providing full Port Agency and Husbandry dedicated cruise services for both homeporting and transit calls.

Additionally, with the support of the Inchcape Center of Cruise Excellence, Inchcape offers cruise destination consultancy, itinerary management, global crew logistics with a 24/7 single contact point, shore excursions, surveying and bunkering services.

## Communications & Destinations

### Communications & Destinations

We provide shore excursions and pre & post-cruise programmes around the whole of the UK.

More information coming soon – please check back!





## Boluda Towage SMS

### Leading in safe harbour towage



We are an international towage company providing harbour towage services in the UK, Netherlands, Germany and Belgium.

In May 2024 Boluda Towage acquired the British company SMS Towage Ltd and took over the harbour & offshore towage services and marine operations, together with the management, office staff, crew, and fleet, based in the United Kingdom.

Since operating in the UK in 1992 as a ship management company and since 2002 as a towage operator, SMS has emerged as a major player in the UK towage market. Currently, the company is operating in the

UK ports/regions of Tyne, Tees, Humber, Portsmouth, South Wales, and Belfast with a fleet of 20 tugs.

The addition of SMS will strengthen the position of Boluda Towage, already operating in the ports of Invergordon (Cromarty Firth), London, Liverpool, and Southampton, as a global leader in towage and sustainable maritime services, with a broader scope in the UK. The geographical footprint of both Boluda Towage UK and SMS Towage is complementary.

Boluda Towage is a family-owned company, a world leader in maritime services, providing towage services in the world's main ports. This division of Boluda Corporación Marítima is currently present on the continents of Europe, Asia, Africa, and Latin America, and operates a solid, diverse, and extensive fleet with dedicated and highly-skilled crew. This division also provides offshore towage and salvage operations.



## Svitzer Marine

We do it safely or not at all

# SVITZER

Since 1833, Svitzer has provided safety and support at sea.



With over 4,000 employees, a fleet of 430 vessels and operations all over the world, we are the global leader in harbour towage.

Here in the UK, we operate in the cruise ports of Avonmouth (Bristol), Greenock, Liverpool, London, Southampton, Swansea and Tyne.

Globally, Svitzer operates in 40 countries, 130 ports and 34 terminals.



## Solent Stevedores

Solent Stevedores is a leading provider of baggage handling, stores handling and other support services to cruise ships visiting the Port of Southampton



Solent Stevedores is a specialist port operator working throughout the UK and Jersey. The company operates long term contractual activities in the Port of Southampton, the River Thames, the Port of Jersey, and the Port of Immingham. Handling a diverse range of commodities and with a permanent workforce in excess of 200 personnel, Solent Stevedores is a market leader in the provision of Port services in the UK.

In the Port of Southampton, the company specialises in the provision of a wide range of supporting services to some of the cruise industry's biggest brands. Every year company staff greet over 1.6 million



passengers, load 2.3 million suitcases and handle 75,000 tonnes of provisions across 340 turnaround calls, making Solent Stevedores the UK's leading cruise stevedoring operator.

The company's full time cruise department and experienced management team are dedicated to providing the highest levels of customer service to cruise lines and their guests, including mooring operations, baggage handling, stores handling, mobility assistance and portage services. A fleet of over 50 machines and other specialist equipment, fabricated in-house, ensures these services are achieved seamlessly.

All Solent Stevedores staff understand the need to provide outstanding service in a safe environment. The company consistently strives to improve the service offered to customers through innovation, investment, feedback, and through measuring performance. As well as a highly trained and experienced workforce, Solent Stevedores is accredited to ISO9001 and ISO14001 Quality and Environmental standards.

Working with the Port of Southampton's cruise stevedoring supplier of choice, ensures you are in safe hands.

**Perry Dack**  
Operations Manager



Uber Boat by Thames Clippers

## The fastest and most frequent fleet on the River Thames

Uber Boat by Thames Clippers are the fastest and most frequent fleet on the River Thames.

# Uber Boat

by **thames clippers**

The 15 high speed catamarans link London's attractions to transport guests through the city in style. On board your guests will enjoy climate controlled indoor cabins with comfortable seating, outdoor decks and licensed on-board bars.

Services stop at popular leisure piers every 20 minutes, including North Greenwich for The O2, Royal Greenwich, Tower, Bankside, London Eye and many more.

Exclusive packages and experiences can be tailored to your requirements; from private cruises, joint ticketing packages with the best of London's attractions or memorable transfers from cruise ship to the city.

Thames Clippers and Uber launched their partnership in July 2020.

## WHY USE US?

### Top 5 Reasons to Choose Us

1. Single regional point of contact for all cruise ship calls
2. Experience and local expertise across most UK ports – from the largest to the remotest island
3. One-stop shop for all your logistics requirements
4. A broad range of value-added in-house services
5. Strong awareness and commitment to sustainability, HSSE, ethics, and compliance

## SERVICES

Ship agency and husbandry services, including all crew movement handling  
Port and itinerary planning, including berth reservations  
Global logistics solutions, to and from the UK, Ireland & Gibraltar  
Bunker fuel brokerage  
Environmental hull cleaning specialists

## CONTACTS

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