

Horizon Cruise Terminal

Southampton

Welcome to the Port of Southampton

The City and the port have a long-established history with the first cruise vessels leaving the port from 1840. Today is it the UK's leading cruise port.

Its five cruise terminals are designed for smooth passenger flow, allowing travellers to begin their holiday as soon as they arrive. The bag drop area is outside the terminal, and once their luggage is dropped off, passengers are welcomed inside to check in and go through security before boarding their vessel.

The port is divided into two main docks: the Eastern Docks and the Western Docks.
The Eastern Docks have two cruise terminals: the Queen Elizabeth II Terminal and the Ocean Cruise Terminal. In the Western Docks, there are three cruise terminals: Mayflower, Horizon, and City Cruise Terminal.

Eastern Docks
Passengers should enter the Eastern Docks through Dock Gate 4 for the Queen Elizabeth II Cruise Terminal and Ocean Cruise Terminal.
Western Docks
Passengers should enter the Western Docks through Dock Gate 10 for the City and Horizon Cruise Terminals and Dock Gate 20 (if driving) for the Mayflower Cruise Terminal. For pedestrian access please enter the port at Dock Gate 10 to access all three cruise terminals.

ABParking is the only official cruise car parking provider with on-site car parks located within the secure port estate providing car parking for the following cruise lines: Celebrity Cruises, Disney Cruise Line, Fred. Olsen Cruise Lines, MSC Cruises, Norwegian Cruise Line, Oceania Cruises, Regent Seven Seas Cruises, Royal Caribbean International and Silversea Cruises. For more information about ABParking – click here or call 02380 488 870.

Southampton has unrivalled connectivity by sea, land, and air, making access to and from the port effortless.

• Heathrow and Gatwick International airports are just over an hour away and Southampton Airport is just a short distance from the port, offering short-haul international and national flights.

• The M3 and M27 motorways are easily accessible from the port via dual carriageway M271. All five cruise terminals have short and long stay car parks.

• Southampton Central train station provides regular connections to the rest of the UK and is only an hour from central London. The train station is a 15-minute walk from City and Horizon Cruise Terminals, and 30 minutes' walk for Mayflower and Ocean Cruise Terminal. For the QEII Cruise Terminal it is best to take a taxi from the train station.

The City of Southampton is steeped in history – Step back in time at the Tudor House and Garden for a glimpse of how the wealthy lived in the 15th century. Explore the maritime heritage at the SeaCity Museum, anchor yourself in the Gateway to the World exhibition, and hear of Southampton's diverse history.

Walk the walls! The medieval city walls once defended this important port. Walk through the beautiful Old Town to see the Bargate, an iconic 12th-century gatehouse that still stands proudly after more than 800 years. Visit God's House Tower, an interactive family-friendly venue, where history comes to life.

Nature lovers will find peace in the city centre parks displaying Victorian landscapes, flower tunnels and water features. Outside the parks, stroll into cafes for your important cup of tea with cake.

For a cultural fix, visit Southampton City Art Gallery boasting an impressive collection spanning six centuries of art. If you have time for a matinee performance, we highly recommend the Mayflower Theatre which was built in 1928 and has world-famous touring shows.

Staying longer? Head to Visit Southampton | Southampton Tourist Information Guide for information on where to stay, where to eat, Things to Do and for your What's On guide.

Rebekah Keeler
Cruise Strategy Manager

Experience Southampton

Southampton

The City offers a variety of sites and activities; from guided walks of the ancient walls to fascinating art exhibitions. There is plenty to see and do in the city for a day visitor.
Link: https://www.cruisesouthampton.com/

Jane Austen's House
Jane Austen is one of the most popular and important novelists that England has ever produced. Located less than 40 minutes' drive from the port, the 17th century house at Chawton is where she spent the last eight years of her life, and where she wrote most of her mature work.
Link: https://janeaustens.house/

Isle of Wight
A short trip across the Solent is the picturesque Isle of Wight. Red Funnel Ferries provide regular services from Southampton. Over half the Island is designated as an Area of Outstanding Natural Beauty and it has a network of footpaths that stretches over 500 miles.
Link: http://www.visitisleofwight.co.uk

London
The UK's capital is located less than an hour and a half from the port. A vibrant, multicultural, 24-hour city, London combines stimulating blends of old and new. The buzz of the city and the tranquillity of its many open spaces make London unique for both tourists and locals alike.
Link: http://www.visitlondon.com

New Forest
At the southern edge of the Forest is Beaulieu, the impressive Montague family stately home, which houses the National Motor Museum. Nearby is the magical Exbury Gardens, home to the spectacular Rothschild Collection of beautiful flowers, rare trees and shrubs.
Link: http://www.thenewforest.co.uk

Stonehenge
Situated near Salisbury in the heart of the beautiful Wiltshire countryside, a visit to the World Heritage Site of Stonehenge is an unforgettable day out. Surrounded by legends and mystery, Stonehenge never fails to impress.
Link: http://www.english-heritage.org.uk/visit/places/stonehenge

Winchester
Winchester is a vibrant heritage destination just an hour south west of London, with world class attractions and architecture including a magnificent Cathedral, award-winning pubs and restaurants, and a tempting array of independent shops.
Link: http://www.visitwinchester.co.uk

Bournemouth
This seaside town offers seven miles of golden sands, an excellent choice of shops, restaurants and theatres.
Link: https://www.visitbournemouth.com/

Manor Farm Country Park
A wonderful working farm, full of atmosphere and period cottages. Offers a typically British country experience with petting animals, wonderful woodland walks and stunning views over the waterways. A brilliant trip for all the family.
Link: https://www.visit-hampshire.co.uk/things-to-do/manor-farm-p46443

Portsmouth
Go aboard world-famous ships at Portsmouth's historic dock yard and visit the Spinnaker Tower.
Link: https://www.visitportsmouth.co.uk/

Port Info

Time Zone : GMT
Operational Hours : 24 hours a day , 7 days a week
Latitude & Longitude : North 50° 54′ 17” West 1° 22′ 1”
Prevailing Weather : Winds: SW
Berth Information : Southampton is a deep water, sheltered port with 24/7 access for all passenger vessels. All five cruise terminals are located on deep water berths, dredged to depths that can accommodate the largest cruise ships afloat.
Vessel Length : Unrestricted
Vessel Width : Unrestricted
Air Draft Restrictions : Unrestricted
Vessel Draft : Unrestricted
Depth on Berth : Ocean Cruise Terminal 10.5m QEII Cruise Terminal 10.5m City Cruise Terminal 10.5m Mayflower Cruise Terminal 11.7m Horizon Cruise Terminal 10.5m
Largest ship to call : We support the world’s largest and smallest cruise ships in Southampton. The largest ship we have welcomed is Harmony of the Seas at 361.8m, we regularly support Anthem of the Seas at 347m.
VTS - Channel : Available 24hrs per day / 365 days per year. Channel 12 for VTS.
Max Ship Dimension : Unrestricted
Pilotage : Compulsory
Tugs : Two tug companies offer services within the port: Svitzer (5 x Tugs at 40-70t bollard pull) and Itchen Marine (3 x Tugs at 18-32t bollard pull) . All Tug bookings should be made via the local Agent and 24 hours notice is recommended but not a requirement. Tugs can be booked at very short notice.
Security Facilities : Fully compliant with ISPS regulations.
Gangway : A variety of port owned conventional gangways are available to use at all terminals. In lengths varying from 30 ft to 65 ft, stepped and ramped. Ocean Cruise Terminal – 2 Airbridges QEII Cruise Terminal – 1 Airbridge City Cruise Terminal – 2 Airbridges Mayflower Cruise Terminal – 1 Airbridge Horizon Cruise Terminal –2 Airbridges
Fresh Water : Available
Power Supply : Available
Fuel Supply : Available
Hot works / painting/ lifeboats : All may only occur with prior approval from Port Authority
Waste Handling : All waste can be accommodated by barge or landside

Facilities

Cruise Terminal Buildings : Five dedicated Cruise Terminals offer the below facilities. Ocean Cruise Terminal Check in desks: 40 Passenger lounger seating: 1,100 Dedicated baggage hall: Yes Coach bays: 26 Dedicated drop off lanes: Yes Short and long stay car Parking: Yes Secure stores facilities: Yes QEII Cruise Terminal Check in desks: 36 Passenger lounger seating: 1,200 Dedicated baggage hall: Yes Coach bays: 18 Dedicated drop off lanes: Yes Short and long stay car Parking: Yes Secure stores facilities: Yes City Cruise Terminal Check in desks: 50 Passenger lounger seating: 450 Dedicated baggage hall: Yes Coach bays: 25 Dedicated drop off lanes: Yes Short and long stay car Parking: Yes, including 4 dock levellers Secure stores facilities: Yes Mayflower Cruise Terminal Check in desks: 36 Passenger lounger seating: 700 Dedicated baggage hall: Yes Coach bays: 28 Dedicated drop off lanes: Yes Short and long stay car Parking: Yes Secure stores facilities: Yes Horizon Cruise Terminal Check in desks: 52 Passenger lounger seating: 985 Dedicated baggage hall: Yes Coach bays: 27 Dedicated drop off lanes: Yes Short and long stay car Parking: Yes Secure stores facilities: Yes

Cruise terminal information videos : Mayflower Cruise Terminal Ocean Cruise Terminal
Currency Exchange : Numerous outlets are located in the city
Internet Access : Wifi is available in City Cruise terminal and free Wifi is available in numerous cafés located close by.
Telephones : Located in the city
Mailbox : Located in the city
Taxi Rank : All five Cruise Terminals have dedicated taxi ranks directly outside the terminal building.
Distance to Railway Station : Southampton Central Station is approx 2 miles from all cruise terminals and approx 6 minutes by taxi.
Distance to Airport : Four Airports are regularly used by our cruise passengers: Southampton Airport 6 miles – 15 minute drive Bournemouth Airport 30 miles – 45 minute drive Heathrow Airport 68 miles – 1 hr 15 minutes drive Gatwick Airport 91 miles – 1 hr 45 minutes drive
Banks / ATM Machines : Located in the city within a 10 minute walk
Restaurant/Café : Café Ceanos have outlets in all Cruise Terminals offering a selection of hot and cold food and beverages. Numerous cafes and bars are located within a 10 minute walk of the Port.

Contacts & Info

Port Contacts
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Berth Enquiries / Reservation : Rebekah Keeler Cruise Strategy Manager (0) 23 8048 8800 rkeeler@abports.co.uk
Additional Port Contact : Vessel Traffic Services 00 44 (0)23 8060 8208
Tourist Information
Websites : www.cruisesouthampton.com www.visit-hampshire.co.uk www.southamptonvts.co.uk www.abports.co.uk
For ancillary services such as waste management, agency, stevedoring and towage please contact the port directly for the appropriate details.
Parking : ABParking (0)23 8048 8870 www.abparking.co.uk